## **Lee County Utilities Authority**

905 US Hwy 19 S Leesburg, Georgia 31763 Tel: (229) 759-6056 www.lee.ga.us

For Office Use Only						
Account #:						
Water	Garbage	Sewer				
Deposit Amount: \$200						

## **New Commercial Account**

Business Name	Ta	ax ID#			
Service Address					
City	State		Zip Code		
Billing Address (If different from service	e address)				
City	State		Zip Code		
Contact Person Contact Ph		one Number			
When would you like your service	to start?	l			
Please note we do not start new		holidays.			
Would you like same day service? Same day service is only available if applic			Yes 🗌	No 🗆	
Would you like to go paperless? (E-mailed bill)			Yes □	No 🗆	

## **Charges for Commercial Dumpsters**

(Please circle one)

DUMPSTER SIZE	1 TIME PER WEEK	2 TIMES PER WEEK	3 TIMES PER WEEK
4-YARD	\$126.09	\$252.18	\$378.27
6-YARD	\$148.61	\$297.21	\$445.82
8-YARD	\$189.13	\$378.27	\$567.40

Completed forms along with a copy of your ID can be returned via e-mail.

You can e-mail forms to the following e-mail account: <a href="mailto:lcua@lee.ga.us">lcua@lee.ga.us</a>.

All requests received after 4:00 PM will be processed next business day.

## It is the customer's responsibly to verify that the request has been received by our office. We are not responsible for requests not received or any charges/fees that may be associated with your account.

- At the time of service a deposit is required based on whether the customer has water and sewer or only water. The water deposit requirement is \$200. This deposit can be made by check, cash, debit/credit card or a money order. (This policy is enacted by the Lee County Utility Board)
- Our office hours are Monday-Friday 8:00 AM to 5:00 PM. Visit our website at <u>www.lee.ga.us</u> or reach us by phone (229) 759-6056.
- Each account is charged a base rate for water services, regardless of usage or days of service.
- All payments must be received no later than 5:00 PM on the cutoff date (this date is located on your bill
  and subject to change). Any accounts with outstanding balances will incur a \$65.00 processing fee and
  will be subject to services being disconnected.
- Please do not landscape of cover the meter box.
- If you attempt to turn on our meter, there is a minimum tampering fee of \$75.00\*.
- It is your responsibility to notify us when you need services cancelled or account information updated. You many do this in the office or via fax/e-mail. All cancellation requests must be made in writing.
- If you feel that there is an error with your bill, please write down your newest reading. Contact our office and we will compare to your last reported reading.
- Failure to receive your bill does NOT relinquish your obligation to pay. Bills may be printed at
   <u>www.lee.ga.us</u> under "Pay My Bill". We also have the option for paperless bill where you can receive a
   copy of your bill via e-mail. We are not responsible for the US Mail.
- Any water that goes through the customer's meter is the responsibility of the customer, even if it is
  unintended water usage. If for some reason you think your bill may not be correct, please check your
  meter first. If your usage is higher than normal, you will need to check out a few things:
  - Check all faucets for drips.
  - Check your toilets to see if one is running. A running toilet can run in excess of 3,000 gallons of usage per month.
  - Check your water heater.
  - Check your water meter. Write down your first reading. Refrain from any water usage in your home for at least 2 hours. After the 2 hours, return to your water meter and take a second reading.
     If the reading goes up that's a good indication that you have a leak.

If you are having any of the problems above, contact someone familiar with plumbing to assist you.

\*Fees are subject to change.